

# Employee wellness monitoring during COVID-19 lock-down and beyond

## What is the trade-off in neglecting employee wellness?



LAYERED VOICE ANALYSIS

### THE CURRENT SITUATION



#### What is the presenting problem?

- Most companies cannot interact face-to-face with staff
- Have no credible or independent information on how all staff are doing emotionally



#### The impact on employees

- High stress and frustration levels for both staff and management
- Disconnect between management's perceptions and real situation



#### The consequences

- Reduced productivity
- Poor quality customer interactions



#### Consequences of not solving

- Overall deterioration of staff mental health
- Increase in complaints  
Losing customers

### WHAT IS THE SOLUTION?

To public and private sector employers, our layered voice analytics solution, is the most preferred and **unique telephonic emotion detection** software that provides **accurate identification** of the real **emotional state** of a person, Due to the technology **measuring uncontrolled properties of the human voice**. Making the system **sensitive to the inner emotions and true feelings of the speaker, at the level that is not controlled by the speaker** or can be **easily noticed by the listener**.

### BUSINESS VALUE

- 1 Real-time knowledge of a staff member's emotional state
- 2 Personalised and more empathetic conversations between speaker and listener
- 3 Comprehensive data about the emotional state recorded in all conversations
- 4 Pro-active employee wellness decision making
- 5 Improved employee wellness