PREVENTION & FRAUD DETECTION

VERSUS



PROBLEM?

Traditional Process

Rules based approach



Can give False Positive



- Unnecessary investigation
- + Unnecessary expenses incurred
- + Delayed payment of valid claims
- → Damaged relationships

SOLUTION

XTND'S VERITAS PROCESS

Detects & identifies high risk possibilities of:

- > Fraudulent trends
- > Syndicated activities
- > Opportunistic fraud



FraudAbuse

Historic & Current

data relating to:

> Waste

Machine learning predictive models

HOW?

> Fraud detection business intelligence rules



Personalised risk scores per transaction/claim.

Continuous enhancement & optimisation of all fraud prevention & detection <u>processes</u>

Insurance, Banking & Medical Aid Providers REQUIRE:



Enhanced decision making tools



360 - degree risk profile



Timely interactions

To deliver on their sales promise.

BUT Reality is:

- Disparate risk process
- Technology legacy
- + Traditional mitigating platform
- + Legacy Risk Strategies

Features



Web based analytical tool



Live system



Highly adaptive



Continuously updated & refreshed



Developed with insight & experience by expert specialists



Integrates into transactional touch points

> Benefits

- > Better results
- > Less time
- > Minimum effort
- > Reduced cost
- > Policy Protection Rules adherence
- > Supports prescribed legislation
- > Developed by expert specialists
- > Supports commercial strategies
- > Provides a competitive advantage
- > Enhances decision making